

Our Company Policies

Cancellation

If you need to cancel your appointment, we simply request 24-hour notice of cancellation. If you can't make your appointment, please let us know as soon as possible so we can offer it to someone else. Your consideration is appreciated because the sooner you call us the greater our chances of providing this time to someone else.

If a person fails to show for an appointment and does not provide 24-hour notice prior to cancelling, then Global Health and Nutrition Consults, will charge the rate of \$50 for payment of the missed appointment to you.

Email Support

As an active client of Global Health and Nutrition Consults, email support is provided as a complimentary service, provided that it does not replace follow-up care or consultations. If extensive email or phone communications is replacing scheduled or unscheduled future appointments, it will be billed at 15-minute increments.

Payment

Medical insurance companies may or may not offer coverage for Medical Nutrition Therapy. Global Health and Nutrition Consults will verify benefits for Medical Nutrition Therapy and/or Nutrition Education under your health plan prior to scheduling your appointment. Once benefits have been verified, we will contact you to schedule your appointment and advise you of your insurance benefits and payment responsibilities. Payment for service is due by the day of service by cash, check, or credit card. Package fees are to be paid up front, unless otherwise arranged. Checks are to be made payable to Global Health and Nutrition Consults, LLC. There is a \$25 fee for returned checks. If cash is your preferred method of payment, please provide the exact amount, as we not keep cash on hand. Payment for nutrition counseling includes communication with Global Health and Nutrition Consults, LLC as well as reasonable phone and email communication outside of the session at no extra charge. However, please refer to the email support policy.